



## GENERAL BOOKING AND RENTAL CONDITIONS

"Le Clos des Charmilles" Municipal Camp Site in Cany-Barville offers you the possibility of staying in mobile leisure homes, or on bare camping pitches.

"Le Clos des Charmilles" Municipal Camp Site welcomes you and wishes you a pleasant stay.

*Bookings can be made by:*

- website: [www.camping-cany-barville.fr](http://www.camping-cany-barville.fr)
- email: [camping@cany-barville.fr](mailto:camping@cany-barville.fr)
- phone: +33 (0)2.35.97.70.37 or +33 (0)6.17.18.03.46
- letter sent to the following address: camping municipal "Le Clos des Charmilles"  
15, route de Barville – F76450 CANY-BARVILLE
- or directly at the 'Le Clos des Charmilles' reception desk

### I. MOBILE LEISURE HOMES

#### BOOKING CONDITIONS

The booking becomes definitive once availability has been confirmed by the Manager and the down payment requested at the time of booking has been received:

More than 30 days before the arrival date:

- A down payment corresponding to 30% of the cost of the stay must be paid to guarantee the rental booking. Failing payment of the down payment within 7 days, the booking request might not be maintained.
- The balance must be paid 30 days before the arrival date.

Fewer than 30 days before the arrival date:

The totality of the stay must be paid at the time of booking.

The definitive rental contract will be issued on payment of the balance.

In any event, the stay must have been paid for at the time the rental keys are handed over.

Failing payment in the allotted time, no payment reminders will be issued, the rental will be considered to have automatically been cancelled and all sums paid will be kept by the camp site.

*Payment methods:*

Credit card, bank or post-office cheque, cash or ANCV holiday cheque.

#### RATES

**The booking is made for 7 nights at least (from Saturday to Saturday) in the high season (July and August) and for 2 nights at least in season and in the low season.**

The date of the 1st day of the stay determines the tariff period that applies.

*These rates include:*

- Rental of the mobile leisure home for the number of people indicated.
- Supply of fluids (water, electricity), WiFi.
- Access to the games area, common rooms and bathroom and toilet facilities.

*They do not include:*

- Cancellation insurance.
- Provision of services subject to a charge.
- The deposits payable to guarantee the return of property in GOOD CONDITION.
- Where applicable, the tourist tax payable in addition to the cost of the stay.

**ADDITIONAL SERVICES SUBJECT TO A CHARGE:**

- The services subject to a charge are indicated in the schedule of rates: linen hire, end-of-stay cleaning, etc.

**DEPOSITS**

*Deposit for the rental of a mobile leisure home, including the entrance barrier access badge.*

On entering the site each resident will be asked to pay a deposit, whose amount is given in the schedule of rates, as security for the restitution of the accommodation and its furnishings in good condition.

The deposit will be returned to the resident after the departure inventory of fixtures provided there are no reservations and after any equipment on loan has been returned. The deposits will be cashed if any equipment is damaged or has to be replaced.

*Deposit for end-of-stay cleaning*

On entering the site each resident will be asked to pay a deposit, whose amount is given in the schedule of rates.

The deposit will be returned after the departure inventory of fixtures, once it has been confirmed that the housekeeping has been done and the accommodation is in the same condition as it was on arrival.

**RENTAL CONDITIONS**

The resident, who signs this contract, may not in any event claim any right whatsoever to stay on the premises after the end of the rental period.

The rental is with a named person, and may not be transferred under any circumstances.

Each mobile leisure residence is furnished according to the inventory of fixtures issued on entering the residence: furniture, cooking and table utensils, television, and bedding but not the sheets and bathroom linen.

**INVENTORY OF FIXTURES**

A complete inventory of fixtures will be placed on the table at the entrance to the accommodation. The occupant is invited to check this inventory of fixtures.

An inventory of fixtures will be carried out on the day of departure. Any expenses incurred to repair damaged equipment or replace missing equipment will be invoiced according to the applicable scale for the replacement of crockery and small items of furniture, or on presentation of the invoice for the replacement of damaged equipment.

If the accommodation is not left in a perfect state of cleanliness, the cleaning expenses will be invoiced, according to the applicable schedule of rates.

Possibility of asking for the "cleaning" option on arrival (this does not include washing up the crockery, cutlery and kitchen utensils).

**USE OF THE PREMISES**

The day of the beginning of the stay determines the tariff period to be applied.

*Arrival and departure times:*

The tenant of the mobile leisure residence may enter the premises:

In the high season: July and August: Saturdays between 3pm and 8pm.

In season: April, May, June and September: between 3pm and 6pm.

In the low season: October to March: between 3pm and 5pm.

The mobile leisure residence must be vacated between 8am and 10am on the day of departure.

The day before departure, an appointment must be fixed with the camp site's reception to agree on a time for the inventory of fixtures.

*Delayed arrival – early departure*

The camp site manager must be notified by any means of communication of any possible delayed arrival, so that the rental can be kept. In the case where the tenant does not arrive within 24 hours the manager reserves the right to take back possession of the mobile leisure residence.

No refunds or reductions will be granted in the case of late arrival or early departure. The totality of the stay booked is owed to the camp site.

### **PETS**

Pets are not authorised in the mobile leisure residences.

### **SMOKING**

Smoking is not permitted in the mobile leisure residences.

### **INSURANCE**

The tenant must check that their main home insurance includes an extension for holidays, if this is not the case they must request this extension or take out a specific policy in respect of the "holiday" clause.

### **CANCELLING or INTERRUPTING THE STAY**

#### *Cancellation before the stay:*

The manager must be notified in writing as soon as possible of the request to cancel the booking:

The following amounts will be kept by the "Le Clos des Charmilles" Municipal Camp Site in Cany-Barville:

- More than 30 days before the arrival date: refunding of the down payment totalling 30% of the stay.
- Between 29 and 15 days before the arrival date: 30% of the total amount of the booked stay.
- Between 14 and 7 days: 70% of the total amount of the booked stay.
- 6 days before the start of the stay: no refunds will be granted.

#### *Exceptions:*

The cancellation fee conditions will not be applied for substantiated, unforeseeable professional reasons, or in substantiated cases of force majeure (death, hospitalisation of a family member, etc.).

#### *Interrupting the stay:*

No refunds will be granted in the case of an interrupted stay. Any week begun is payable in full.

In the case of cancellation by "Le Clos des Charmilles" Municipal Camp Site in Cany-Barville, the stay will be refunded in full.

## **II. BARE CAMPING PITCH**

### **BOOKING CONDITIONS**

The booking becomes definitive once availability has been confirmed by the Manager and the down payment requested at the time of booking has been received:

A down payment corresponding to 30% of the cost of the stay must be paid when making the booking. The balance must be paid at the start of the stay on arrival at the site.

The definitive rental contract will be issued on payment of the balance.

#### *Payment methods:*

Credit card, bank or post-office cheque, cash or ANCV holiday cheque.

### **RATES**

#### *These rates include:*

- Rental of the bare pitch.
- Depending on the pitch assigned: supply of fluids (water, electricity), WiFi.
- Access to the games area, common rooms and bathroom and toilet facilities.

*They do not include:*

- Cancellation insurance.
- Provision of services subject to a charge.
- The deposit payable to guarantee the return of the access badge.
- Where applicable, the tourist tax payable in addition to the cost of the stay.

**ADDITIONAL SERVICES SUBJECT TO A CHARGE:**

- The services subject to a charge are indicated in the schedule of rates: visitors, pets, etc.

**DEPOSITS**

A deposit whose amount is given in the schedule of rates will be requested for the remittal of the entrance barrier access badge.

**USE OF THE SITE**

*Delayed arrival – early departure*

The camp site manager must be notified by any means of communication of any possible delayed arrival, so that the booking can be kept. In the case where the camper does not arrive within 24 hours the manager reserves the right to take back possession of the pitch.

No refunds or reductions will be granted in the case of late arrival or early departure. The totality of the stay booked is owed to the camp site.

**III. GENERAL PROVISIONS**

**THE INTERNAL REGULATIONS APPLY TO EVERYONE STAYING ON THE CAMP SITE**

**COMPLAINTS, CLAIMS and DISPUTES**

Any complaints must be made in writing to the Mayor of Cany-Barville within 15 days at the most following the stay.

In the case of claims or disputes, the Administrative Tribunal of Rouen has jurisdiction.

*Approved and appended to Proceedings No. 20221114-10 of the Town Council – session held on 14 November 2022.*

Drawn up in Cany-Barville on 14 November 2022,

The Mayor,



Jean-Pierre THEVENOT

